

	QUALITY POLICY	5.2. ATT
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The main goal of the management policy of Gomsil Ltd is the pursuit of maintaining and continuously improving the quality of the products and services offered by effective management of the company processes. Our policy aims to meet the needs and expectations of our customers and other stakeholders, as well as meeting all applicable local, national, international and other quality requirements.

To achieve the ultimate goal, the management will work for:

1. Improvement of the image and reputation on the market, and therefore: increase in the number of customers, increase in turnover of the Company and entry into new service activities.
2. Establish an effective organization of the company's management, based on the assessed risks and opportunities that can be realized in order to respond flexibly and quickly to changes in market conditions.
3. Loyalty and orientation to current and future customers. Compliance with explicit and implicit contractual commitments.
4. Creating trustworthy confidence amongst stakeholders through strict compliance with product and service requirements.
5. The care of communication with the customers, constant monitoring and comparison with them.
6. Improving the quality of products / services on the basis of mutually beneficial relationships with suppliers and customers and maintaining an effective partnership in the process of working together.
7. Comply with the applicable regulatory and other quality requirements and other specific commitments related to the organization's context.
8. Optimizing the processes, providing the necessary resources for technological renewal through automatization and development of IT infrastructure based on the principles of Industry 4.0:
 - Interconnection;
 - Information transparency;
 - Technical assistance;
 - Decentralized decisions.
9. Constant improvement of the quality system.
10. Engaging senior management and staff members and adopting the principles of this policy by providing training and qualifications.
11. Evaluating the effectiveness and suitability of the policy through periodic reviews of management and updating, depending on the changes and the evaluation of our activity.

With the implementation of this policy Gomsil Ltd. will meet the high requirements in terms of quality, in accordance with the international standard ISO 9001:2015.

As General Manager of Gomsil Ltd. I declare my personal participation and responsibility for implementing the announced quality policy.